



Annual
WATER
QUALITY
REPORT

Reporting Year 2012

Presented By _____



BRUNSWICK & TOPSHAM
WATER DISTRICT

PWS ID#: 0090260

There When You Need Us

We are once again proud to present our annual water quality report covering all testing performed between January 1 and December 31, 2012. Over the years, we have dedicated ourselves to producing drinking water that meets all state and federal standards. We continually strive to adopt new methods for delivering the best-quality drinking water to you. As new challenges to drinking water safety emerge, we remain vigilant in meeting the goals of source water protection, water conservation, and community education while continuing to serve the needs of all our water users. Thank you for allowing us to continue providing you and your family with high-quality drinking water.

Please remember that we are always available to assist you should you ever have any questions or concerns about your water.



Important Health Information

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants may be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. The U.S. EPA/CDC (Centers for Disease Control and Prevention) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline at (800) 426-4791 or <http://water.epa.gov/drink/hotline>.

Substances That Could Be in Water

To ensure that tap water is safe to drink, the U.S. EPA prescribes regulations limiting the amount of certain contaminants in water provided by public water systems. U.S. Food and Drug Administration regulations establish limits for contaminants in bottled water, which must provide the same protection for public health. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of these contaminants does not necessarily indicate that the water poses a health risk.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals, in some cases, radioactive material, and substances resulting from the presence of animals or from human activity. Substances that may be present in source water include:

Microbial Contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, or wildlife;

Inorganic Contaminants, such as salts and metals, which can be naturally occurring or may result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming;

Pesticides and Herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses;

Organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production and may also come from gas stations, urban stormwater runoff, and septic systems;

Radioactive Contaminants, which can be naturally occurring or may be the result of oil and gas production and mining activities.

For more information about contaminants and potential health effects, call the U.S. EPA's Safe Drinking Water Hotline at (800) 426-4791.

Next Year's Water Quality Report to Be Digital Only

This is the last year that the District's Water Quality Report will be mailed to our customers. Beginning next year, we will distribute the report electronically. We will notify you on your bill when the new water quality report is available for viewing on-line. We will also include a check box to instruct us to mail you a printed copy if you prefer. This conversion will help us to be more "green" and reduce costs. The current report and past reports have links on our home page and can be found directly at <http://www.btwater.org/water-testing.aspx>.

Lead in Home Plumbing

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We are responsible for providing high-quality drinking water, but we cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at www.epa.gov/safewater/lead.

Where Does My Water Come From?

Our sources of supply are all groundwater taken from various wells, as follows:

- Jackson Station, Topsham: one 24-inch-diameter well, one 18-inch-diameter well
- Jordan Avenue Station, Brunswick: 138 2.5-inch-diameter wells
- Taylor Station, Brunswick: one 24-inch-diameter well, one 18-inch-diameter well, and one 12-inch-diameter well
- Williams Station, Brunswick: one 12-inch-diameter well

Our water distribution system includes approximately 115 miles of water main, two storage tanks, 6,900 services, and 1,100 private and public hydrants. In 2012, we delivered an average of approximately 1.7 million gallons of water per day to our customers.

Meter Replacement Program

Later this year, the District will begin replacing its aging water meters to maintain billing accuracy and provide customers with the tools they need to better manage their water usage. The project is expected to take 3 to 4 years to complete.

In addition to new meters, we will be installing an Automated Meter Reading (AMR) system. The system consists of a small, low-power radio transmitter connected to the meter that sends daily readings to a collection receiver. The radio will run for 20 years off a single D-cell battery. In most cases, the transmitters will be placed where the outside remote readers are currently located.

The District will also provide AMR-installed customers with an online application that lets them view and manage their consumption on a daily, weekly, monthly, and yearly basis. Once AMR has been installed on your property, you will be able go online to register and view your consumption.

The AMR system saves the expense and environmental impact of periodic trips to read water meters. It can also help customers avoid high water bills associated with leaks. For more information, please visit our Web site at www.btwater.org.

QUESTIONS?

If you have any questions or comments about this report or any other aspect of our operations, please contact Alan J. Frasier PE, General Manager, at (207) 729-9956 (phone), (207) 725-6470 (fax), or ajfrasier@btwater.org (email).

How Is My Water Treated and Purified?

At all of our sources, we add sodium hypochlorite (chlorine), to protect against bacteriological contaminants, and fluoride, to promote dental health. We also add sodium-zinc polyphosphate to inhibit corrosion of the distribution system piping and to reduce lead and copper corrosion of internal plumbing systems. The water from the Jackson and Taylor wells is filtered to remove iron and manganese caused by erosion of natural deposits in the sand and gravel aquifer. The pH of the water from the Jordan Avenue well field is adjusted using aeration to reduce the corrosivity of the water.

How to Learn More About Your Water

This report highlights some of our activities during the past year. There are many ways to get the information you need:

- Visit our Web site – www.btwater.org
- Friend us on Facebook – Brunswick & Topsham Water District
- Subscribe to a construction blog - www.btwater.org
- Stop in the office – 266 River Road, Topsham; M-Th 7 a.m. - 5 p.m.
- Attend a Board Meeting – Second Monday of the month at 5:30 p.m.
- Call the office – (207) 729-9956, M-Th 7 a.m. - 5 p.m.

In case of emergency after normal business hours, please call (207) 729-9956, and the answering service will contact the appropriate personnel. An on-call staff member will return your call as soon as possible.



Radon

The highest radon level detected for our system was 548 picocuries per liter (pCi/L), taken in September of 2008. Radon is found in soil and bedrock formations and is a water-soluble, gaseous by-product of uranium decay. Most radon is released to the air moments after the tap is turned on. Only about 1 to 2 percent of the radon in the air comes from drinking water. The State of Maine currently recommends follow-up action (or treatment) for radon levels in drinking water above 20,000 pCi/L. Breathing radon released to air from tap water increases the risk of lung cancer over the course of your lifetime. If you wish to seek more information about radon, please call (800) SOS RADON, or contact the State Drinking Water Program and request a radon fact sheet.

Mineral Content and Secondary Standards			
Substance	Limit* mg/L	Result Range mg/L	
Chloride	250	37	<10
Hardness	150	61	10
Iron	0.3	0.2	0.004
Manganese	0.05	0.012	0.001
Sodium	100	93.66	11
Magnesium	50	2.8	1.7
Calcium	500	20.6	6.9
Zinc	5	0.27	<0.16

*Maine Recommended Limit

SWAP

In 1996, amendments to the Federal Safe Drinking Water Act (SDWA) required each state to complete assessments for each public water supply source. The assessments identify and describe conditions that may threaten the quality of water available to consumers. These assessments are the focus of Maine's Source Water Assessment Program (SWAP). The State of Maine Drinking Water Program (DWP) completed its SWAP report for the Brunswick and Topsham Water District in 2003. The report was sent to municipal officials in Brunswick and Topsham. The report can be viewed by contacting the Brunswick and Topsham Water District.

The responsibility for protecting public water supply sources from contamination falls largely to the public water suppliers. But the municipal officials, not water suppliers, make land-use decisions. This means that protection of public water supplies requires a partnership between water suppliers, state and federal regulators, local landowners, and municipalities.

Categories of risk evaluation for public water sources include well type and site geology; existing and future risk of acute contamination; and existing and future risk of chronic contamination. The following is a summary of the assessment provided by the DWP. If you have any questions or comments, feel free to contact the Brunswick and Topsham Water District.

The DWP has assessed the risk of all our water sources, based on type and geology, to be at the moderate level. The only practical means of reducing the risk is through replacement of the source. Acute contaminants, such as pathogens, nitrates, and nitrites, are those that can make people sick immediately after being consumed. The DWP has assessed all of our sources to have low risk for existing and future acute contamination. Chronic contaminants are those that pose a health risk if consumed over many years. The DWP has assessed our sources to have, on average, moderate risk for existing and future chronic contamination.

Sampling Results

During the past year, we have taken hundreds of water samples in order to determine the presence of any radioactive, biological, inorganic, volatile organic, or synthetic organic contaminants. The tables below show only those contaminants that were detected in the water. The state requires us to monitor for certain substances less often than once per year because the concentrations of these substances do not change frequently. In these cases, the most recent sample data are included, along with the year in which the sample was taken.

REGULATED SUBSTANCES

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	MCL [MRDL]	MCLG [MRDLG]	AMOUNT DETECTED	RANGE LOW-HIGH	VIOLATION	TYPICAL SOURCE
Arsenic (ppb)	2011	10	0	3.4	NA	No	Erosion of natural deposits; Runoff from orchards; Runoff from glass and electronics production wastes
Barium (ppm)	2011	2	2	0.0058	NA	No	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
Chlorine (ppm)	2012	[4]	[4]	0.66	Trace-1.6	No	Water additive used to control microbes
Chromium (ppb)	2011	100	100	1.3	NA	No	Discharge from steel and pulp mills; Erosion of natural deposits
Combined Radium (pCi/L)	2011	5	0	0.0571	NA	No	Erosion of natural deposits
Fluoride (ppm)	2012	4	4	0.87	NA	No	Erosion of natural deposits; Water additive that promotes strong teeth; Discharge from fertilizer and aluminum factories
Haloacetic Acids [HAAs]-Stage 1 (ppb)	2012	60	NA	35	7.8-51	No	By-product of drinking water disinfection
Nitrate ¹ (ppm)	2012	10	10	0.82	NA	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
Radon ² (pCi/L)	2008	MEG=4,000	300	548	NA	No	Naturally occurs in some drinking water sources
TTHMs [Total Trihalomethanes]-Stage 1 (ppb)	2012	80	NA	44	15.7-70.7	No	By-product of drinking water disinfection
Total Coliform Bacteria (# positive samples)	2012	1 positive monthly sample	0	0	NA	No	Naturally present in the environment
Uranium (ppb)	2011	30	0	1.1	NA	No	Erosion of natural deposits

Tap water samples were collected for lead and copper analyses from sample sites throughout the community

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	AL	MCLG	AMOUNT DETECTED (90TH%TILE)	SITES ABOVE AL/ TOTAL SITES	VIOLATION	TYPICAL SOURCE
Copper (ppm)	2012	1.3	1.3	0.42	0/40	No	Corrosion of household plumbing systems; Erosion of natural deposits
Lead (ppb)	2011	15	0	1	0/40	No	Corrosion of household plumbing systems; Erosion of natural deposits

¹ Nitrate in drinking water at levels above 10 ppm is a health risk for infants of less than six months of age. High nitrate levels in drinking water can cause blue baby syndrome. Nitrate levels may rise quickly for short periods of time because of rainfall or agricultural activity. If you are caring for an infant, you should ask advice from your health care provider.

² The State of Maine adopted a Maximum Exposure Guideline (MEG) for radon in drinking water at 4,000 pCi/L, effective 1/1/07. If radon exceeds the MEG in water, treatment is recommended. It is also advisable to test indoor air for radon. The U.S. EPA is proposing setting federal standards for radon in public drinking water.

Definitions

AL (Action Level): The concentration of a contaminant that, if exceeded, triggers treatment or other requirements that a water system must follow.

MCL (Maximum Contaminant Level): The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

MCLG (Maximum Contaminant Level Goal): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

MRDL (Maximum Residual Disinfectant Level): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

MRDLG (Maximum Residual Disinfectant Level Goal): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

NA: Not applicable

pCi/L (picocuries per liter): A measure of radioactivity.

ppb (parts per billion): One part substance per billion parts water (or micrograms per liter).

ppm (parts per million): One part substance per million parts water (or milligrams per liter).